



MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


3% 
FEWER
 ROADWAY FATALITIES
 THAN LAST YEAR




22.5% 
FEWER
 EMPLOYEE-RECORDABLE
INCIDENTS

 **87%**
 SEAT BELT USE
IN 2023

SERVICE

 **84%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
**CUSTOMER
 SERVICE**

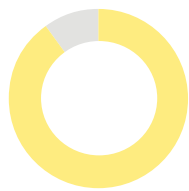
 **7%**
INCREASE IN
 SOCIAL MEDIA
FOLLOWERS

 **RUSH
 HOUR**
 TRAVEL TIMES
KC:  5.5%
SL:  1.0%

 **93%**
PROJECTS
 COMPLETED
ON TIME

STABILITY

 **28.21%**
**EMPLOYEE
 TURNOVER**
 PROJECTED FOR FY24

 **89.9%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

759 
BRIDGES
**IN POOR
 CONDITION**